



QUALITY, SAFETY, HEALTH AT WORK AND ENVIRONMENTAL POLICY

CO.P.02 - Corporate

Version

05

Date

February 5, 2015

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1. PURPOSE

To establish the guidelines and the commitment of Organización Terpel S.A. and its related companies with quality, safety, health at work and environment.

2. EXTENT

Applies to all processes of Organización Terpel S.A. and its related companies.

When reference is made to "Terpel" it refers to Organización Terpel S.A. or its related companies.

3. PROCESS AND OWNER

- Corporate
- President

4. GUIDELINES

At Organización Terpel S.A. and its related companies, we develop activities related to the distribution and marketing of fuels and lubricants, preserving the health and integrity of our staff, suppliers, contractors, subcontractors, visitors, communities and other stakeholders, in harmony with the ecosystems where we interact, through the following commitments:

- Carry out all processes under strict compliance of the Law, the regulations of the sector and, when they do not exist, of international standards recognized worldwide.
- Generate added value through products and services designed for people, which meet or exceed their expectations, seeking to gain their loyalty.
- Carry out our processes ensuring: control of risks at work, compliance with the product, the allocation and proper use of resources and pollution prevention.
- Identify, assess, control and prevent risks in order to minimize situations that may adversely affect the health of people, the environment or the good image of the company in any circle.
Paragraph: The quality of our products, the physical safety of our staff and the prevention of pollution to the environment will always be our priority.
- Effective and timely response to all events (emergencies, contingencies and crisis) resulting from the development of our processes.



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- Permanently promote cleaner operation practices in different work centers, seeking to ensure the sustainability of the business.
- Conduct our operations with the ultimate goal of generating progress in the regions where we operate, relationships of collaboration and respect with our suppliers and permanently and positively surprise our customers and the community with which we interact.
- Measure and communicate consistently our management and work to continuously improve our processes and their ability to generate value.
- Clearly understand the Quality, Safety, Health at Work and Environmental Policy and act accordingly.

This policy will be published and distributed to all staff in the different areas of Organización Terpel S.A., and other stakeholders through billboards, internal mail, videos and other means to obtain their cooperation and participation, following the example expressed and demonstrated by Senior Management.

Sylvia Escovar
President

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Name of the document	Code	Version	Description of Changes
Quality, Safety, Occupational Health and Environmental Policy	CO.P.02	01	– New governance model. – Alignment with AEI guidelines.
Quality, Safety, Occupational Health and Environmental Policy	CO.P.02	02	– Other legal requirements endorsed.
Quality, Safety, Health at Work and Environmental Policy	CO.P.02	03	– The word visitors is added and "Occupational Safety and Health" is changed for "Safety and Health at Work" according to Law 1562 of 2013.
Quality, Safety, Health at Work and Environmental Policy	CO.P.02	04	The policy is adjusted in accordance with the requirements of RUC and resolution 1443. The word supplier, subcontractor, other stakeholders, assess and control is included. Reinforces the commitment to cleaner operation practices, social responsibility and spreading to the staff.

Prepared	Reviewed	Approved
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